



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Ulankulama Diaries (Pvt) Ltd

NC No. : 01 of 03

Section : Production

Team Leader : Aruna Amaradasa

Relevant Standard : ISO 22000:2018

Auditor : Buddhika Sajeewani

Relevant Clause : 8.2.4 i)

Date of audit : 13/11/2020

Relevant company document : -

Non-conformity detected:

Category : ~~Major~~/Minor

Black patches have been observed on the strip curtains at yorgahit cooling room, cleaning of strip curtain is not effective.

.....
Auditor


Team Leader

.....
Auditee

Correction:

* Clean curtain carefully.


.....
Auditee


.....
Date

Root cause for Non-conformity:

* Due to the corona spreading limit the company workers


.....
Auditee


.....
Date



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Corrective action:

Date of completion:

* cleaning schedule implemented. (add strip curtain cleaning)

2020/11/15

Auditee

Date

Verification of corrective action:

NC Closed/~~Open~~

Evidence provided for corrective action taken
▷ verified, ∴ NC is closed.

2020/11/25

Auditor

Date

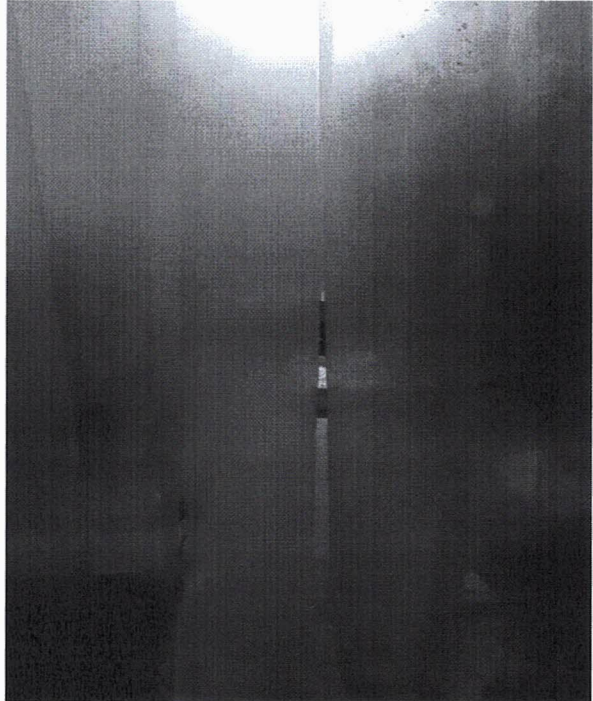
Effectiveness of corrective action:

Auditor

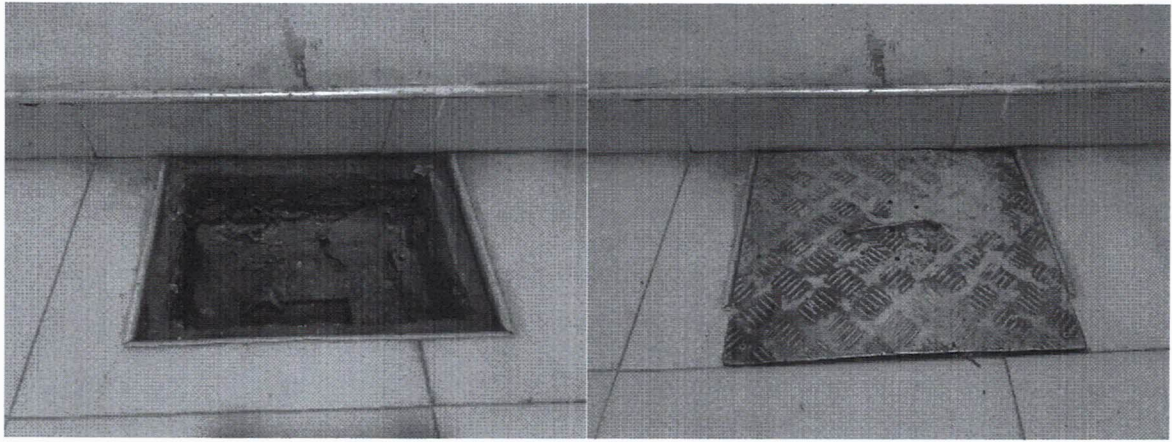
Date



Before



After



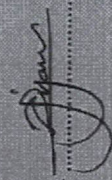
Before

After

DOCUMENT NO.	TITLE	ISSUE NO.	ISSUE DATE	REVISION NO.	REVISION DATE
UDIL/QA/DCS/001	DAILY CLEANING SCHEDULE	01	2020/06/01	02	2020.06.13

Daily Cleaning Schedule

Cleaning Areas	Date (2020 Nov)																															
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Raw Milk storage Tank														✓	✓																	
Preheater Tank														✓	✓																	
Cooling Tanks														✓	✓																	
Milk Transferring Lines														✓	✓																	
Homogenizer														✓	✓																	
Walls														✓	✓																	
Roof Ceiling														✓	✓																	
Production floor														✓	✓																	
Gully														✓	✓																	
Air Curtin														✓	✓																	
Freezer Curtin														✓	✓																	
Ice Cream Mixing Tank														✓	✓																	
Ice Cream Machine														✓	✓																	
Ice Cream Packing Table														✓	✓																	
Yogurt Machine - 01														✓	✓																	
Yogurt Machine - 02														✓	✓																	
Yogurt Machine - 03														✓	✓																	

Approved by - 



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Name of Organization: Ulankulama Diames (Pvt) Ltd

NC No. : 02 of 03

Section : Production

Team Leader : Aruna Amaradasa

Relevant Standard : ISO 22000:2018

Auditor :

Relevant Clause : 8.2.4 (h)

Date of audit : 13/11/2020

Relevant company document : —

Non-conformity detected:

Category : Major/Minor

Microflora have been observed on the wall at pre-heater tank

.....
Auditor


.....
Team Leader

.....
Auditee

Correction:

* clean & wash wall every day.


.....
Auditee

2020/11/15
.....
Date

Root cause for Non-conformity:

* Due to the corona spreading limit the company workers.


.....
Auditee

2020/11/15
.....
Date



IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT

Corrective action:

Date of completion: 2020/11/15

* cleaning schedule implemented (add wall cleaning)

.....
Auditee

2020/11/15

.....
Date

Verification of corrective action:

NC Closed/Open

Evidence provided for the corrective action taken for verified to NC is closed.

.....
Auditor

2020/11/25

.....
Date

Effectiveness of corrective action:

.....
Auditor

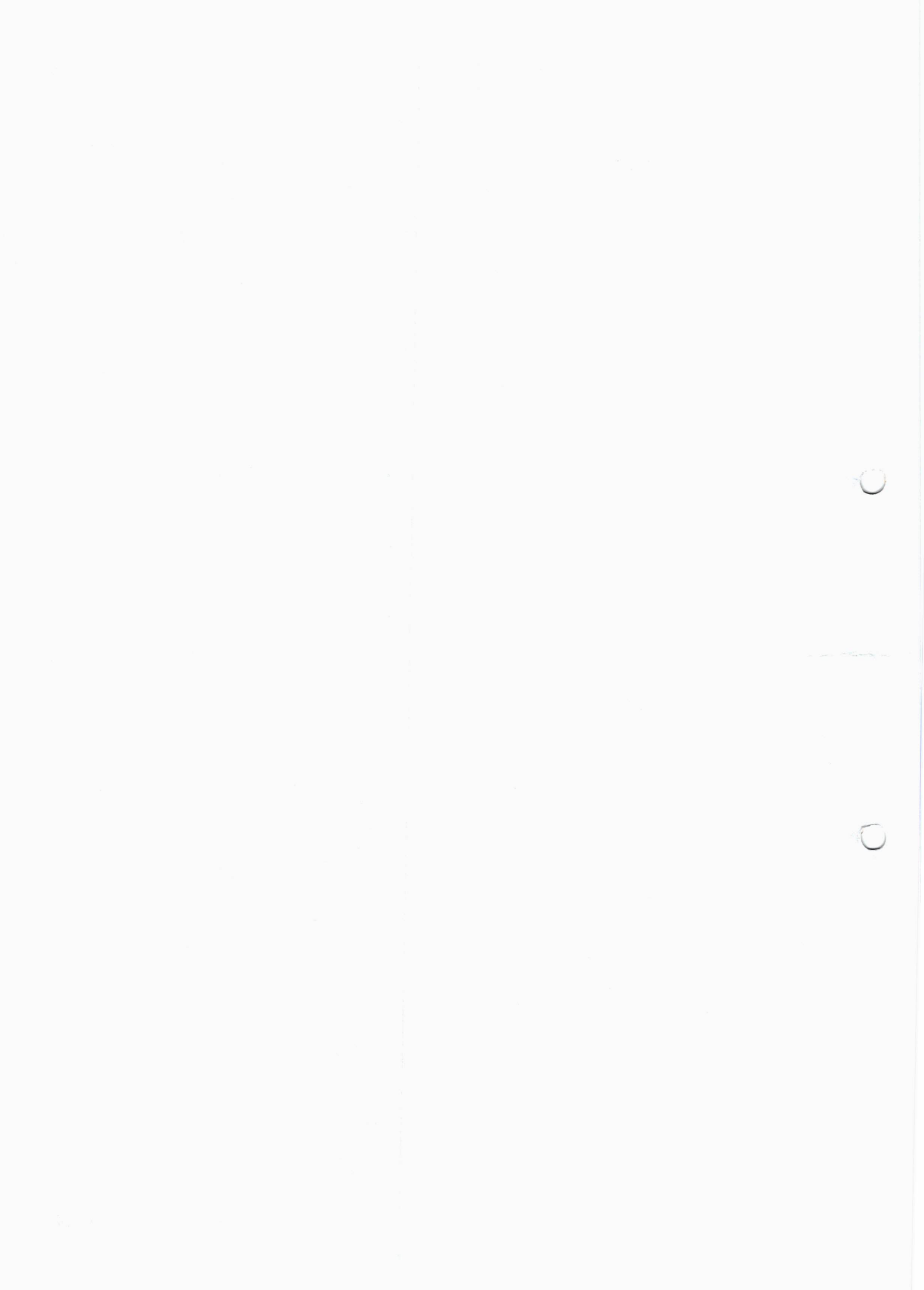
.....
Date

DOCUMENT NO.	TITLE	ISSUE NO.	ISSUE DATE	REVISION NO.	REVISION DATE
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Raw Milk storage Tank														✓	✓																	
Preheater Tank														✓	✓																	
Boiling Tanks														✓	✓																	
Milk Transferring Lines														✓	✓																	
Homogenizer														✓	✓																	
Walls														✓	✓																	
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Yogurt Machine - 01														✓	✓																	
Yogurt Machine - 02														✓	✓																	
Yogurt Machine - 03														✓	✓																	

Approved by: 





IND-EXPO CERTIFICATION LIMITED
 INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
 NON-CONFORMITY REPORT

Name of Organization: Ulankulama Dairies (Pvt) Ltd.

NC No. : 03 of 03

Section : Production

Team Leader : Aruna Amaradasa

Relevant Standard : ISO 22000:2018

Auditor : Buddhika Sajewani

Relevant Clause : 8.2.4.1)

Date of audit : 13/11/2020

Relevant company document : —

Non-conformity detected:

Category : ~~Major~~/Minor

It is observed that water has been stagnated in the gully at factory and gully is opened.

.....
Auditor


.....
Team Leader

.....
Auditee

Correction:

* ~~water~~ ~~the~~ ~~gully~~ ~~open~~.
Gully has been cleaned and closed.


.....
Auditee

2020/11/15
.....
Date

Root cause for Non-conformity:

* ~~water~~ ~~treatment~~ ~~plant~~
* ~~due~~ ~~to~~ ~~the~~ ~~fact~~, ~~appropriate~~ ~~steps~~ ~~for~~ ~~out~~ ~~order~~.
Cleaning procedures could not be followed due to limited staff.


.....
Auditee

2020/11/15
.....
Date



IND-EXPO CERTIFICATION LIMITED
 INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
 NON-CONFORMITY REPORT

Corrective action:

Date of completion: 2020/11/15

- * ~~Implement the action plan for the non-conformity.~~
- * Routine checks are performed to assure the cleaning of related areas.

2020/11/15

Auditee

Date

Verification of corrective action:

NC Closed/Open

Evidence provided for the corrective action taken is verified. So NR is closed.

2020/11/25

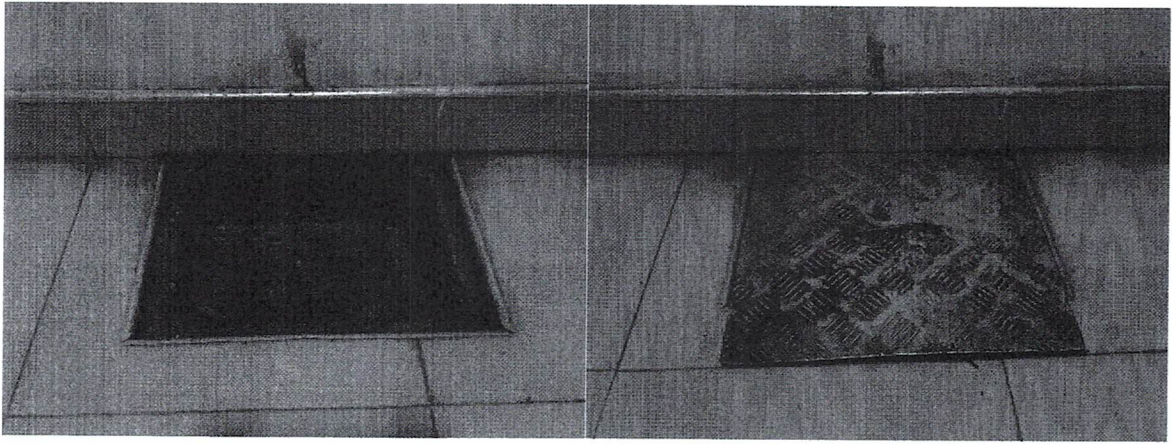
Auditor

Date

Effectiveness of corrective action:

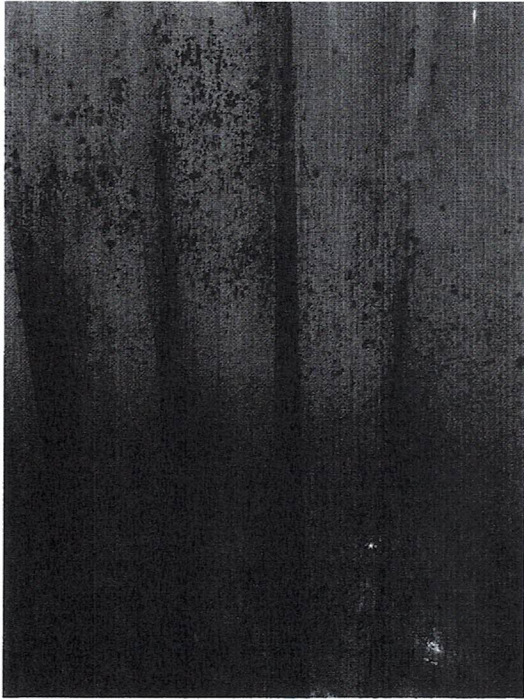
Auditor

Date

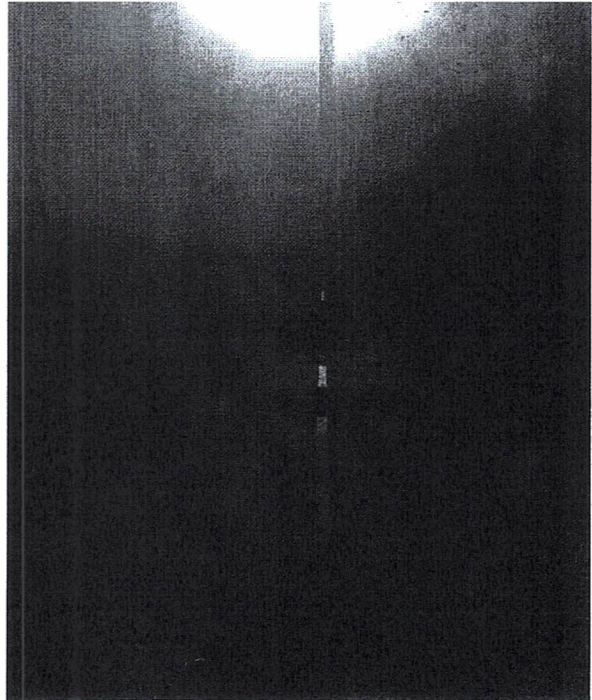


Before

After



Before



After

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Yogurt Machine - 01														✓																		
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Yogurt Machine - 03														✓																		

Approved by - 