



**IND-EXPO CERTIFICATION LIMITED
INTEGRATED MANAGEMENT SYSTEMS CERTIFICATION SCHEME
NON-CONFORMITY REPORT**

Name of Organization: *Ivy Valley Tea Company (Pvt) Ltd,*

NC No. : *01* of *01*

Section : *Operation,*

Team Leader : *Tharindu Hettiarachchi*

Relevant Standard : *ISO 22000:2018*

Auditor :

Relevant Clause : *8.2.4h*

Date of audit: *2022/12/21*

Relevant company document :

Non-conformity detected:

Category : Major/Minor

*The control process of cross contamination is not effective,
Ex: It was observed that oil patches in the lift.*

.....
Auditor

Dhanushka
.....
Team Leader

[Signature]
.....
Auditee

Correction:

Cover the top part of the lift.

.....
Auditee

25-12-2022
.....

Date

Root cause for Non-conformity:

Lack of awareness.

[Signature]
.....
Auditee

25-12-2022
.....

Date

Doc. No. : QP-18-F-01

Issue No. : 07

Issue Date : 2018-01-02

Rev No : 00

Rev Date : 00

Reviewed and approved by : Director

Issued by Management Representative



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Corrective action:

Date of completion:

In future, advice to the operator with responsible for the maintainance.

.....
[Signature]
.....

.....
25-10-2022
.....

Auditee

Date

Verification of corrective action:

NC Closed/Open

Action taken for raised non-conformity is satisfied.
Therefore NC is closed.

.....
[Signature]
.....

.....
2022/12/28
.....

Auditor

Date

Effectiveness of corrective action:

.....
Auditor

.....
Date

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