

IND-EXPO CERTIFICATION LIMITED  
MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
NON-CONFORMITY REPORT

Name of Organization: N & A Engineering Services (Pvt) Ltd.

NC No.: 01 of 8

Section: MR

Team Leader: Mr. Shantha Kurupparamulla

Relevant Standard: ISO 9001:2008

Auditor: Wasantha Meevadavane

Relevant Clause: 4.1 c)

Date of audit: 2016-09-27

Relevant company document:

Non-conformity detected

Category: Major/Minor

Determination of criteria and methods needed to ensure that both the operation and control of "communication process" was not evident.

Auditor

Team Leader:

Correction:

Procedure will be introduced to implement Operation & controlling of the communication process.

Auditee

Date

Root cause for Non-conformity

Part 03, clause 13.4 of the quality manual has not been followed.

Auditee

Date

Corrective action

Date of completion:

Part 03, 3.4 of the quality manual  
will be followed in future

  
.....  
Auditee

2017/01/15  
.....  
Date

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Verification of corrective action

NC Closed/Open

Satisfactory

  
.....  
Auditor

2017-01-31  
.....  
Date

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Effectiveness of corrective action

Satisfy

  
.....  
Auditor

2017-02-11  
.....  
Date

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IND-EXPO CERTIFICATION LIMITED  
MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
NON-CONFORMITY REPORT

Name of Organization: N S A Engineering Services (Pvt) Ltd

NC No. : 02 of 08

Section : Management

Team Leader: D NS Kureppimullu

Relevant Standard : ISO 9001:2008

Auditor : —

Relevant Clause : 5.3

Date of audit : 27.09.2016

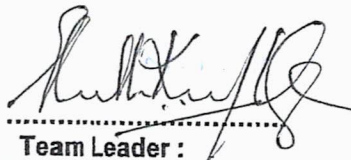
Relevant company document : Quality Policy, Quality Manual.

Non-conformity detected

Category : Major/Minor

Quality Policy has not been reviewed for its continuous suitability for last two years.

.....  
Auditor

  
.....  
Team Leader :

Correction:

Reviewing of the quality policy will be inserted to the management review meeting as a major item.

  
.....  
Auditee

2017/01/12  
.....  
Date

Root cause for Non-conformity

Clause 5.3 of the quality management system has not been followed.

  
.....  
Auditee

2017/01/12  
.....  
Date



IND-EXPO CERTIFICATION LIMITED  
MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
NON-CONFORMITY REPORT

Name of Organization: N&A Engineering Services (Pvt) Ltd

NC No.: 03 of 08

Section: MR

Team Leader: D.N.S. Kuruppunillage

Relevant Standard: ISO 9001:2008

Auditor: Isuru Hanganakorn

Relevant Clause: 5.6.2

Date of audit: 2016-09-27

Relevant company document: MR meeting file (5.6)

Non-conformity detected

Category: Major/Minor

Management <sup>review</sup> meeting had not been carried out as per the intervals given in the Manual.

Isuru  
Auditor

D.N.S. Kuruppunillage  
Team Leader

Correction:

Management Review Meeting will be carried out according to the intervals given in the quality manual.

Chavula  
Auditee

2017/01/12  
Date

Root cause for Non-conformity

Part 03, Clause 3.12 of the quality manual has not been followed.

Chavula  
Auditee

2017/01/12  
Date

Corrective action

Date of completion:

Part 03 , 3.12 of the quality manual  
will be followed.

  
Auditee

2017/01/12  
Date

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Verification of corrective action

NC Closed/Open

Satisfy

  
Auditor

2017-01-31  
Date

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Effectiveness of corrective action

NOT Satisfied , raised a NC again

  
Auditor

2017-02-11  
Date

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IND-EXPO CERTIFICATION LIMITED  
MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
NON-CONFORMITY REPORT

Name of Organization: NTA Engineering Services (Pvt) Ltd.

NC No.: 04 of 08

Section: Accounting & Purchasing

Team Leader: Mrs. Shantha Kurupparambath

Relevant Standard: ISO 9001:2008

Auditor: Wasantha Moowaddena

Relevant Clause: 7.4

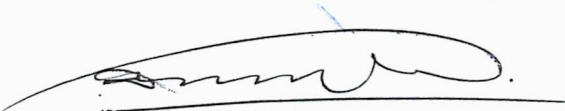
Date of audit: 2016-09-27

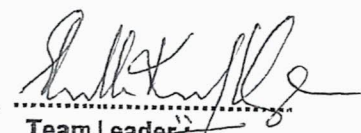
Relevant company document: Quality Manual

Non-conformity detected

Category: Major/Minor

Skills Matrix mentioned in clause 7 of Section 2.3 of the Quality Manual was not available.

  
Auditor

  
Team Leader

Corrections:

Skill Matrix will be introduced to measure the skill level of service.

  
Auditee


2017/01/15  
Date

Root cause for Non-conformity

Part 02, clause 2.3 of the quality policy manual has not been followed

  
Auditee

2017/01/15  
Date


  
IND-EXPO CERTIFICATION LIMITED  
MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
NON-CONFORMITY REPORT

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Corrective action

Date of completion:

Part 02 , 2.3 of the quality manual  
will be followed.

  
.....  
Auditee


2017/01/15  
.....  
Date

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Verification of corrective action

NC Closed/ Open

Satisfactory

  
.....  
Auditor

2017-01-31  
.....  
Date

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Effectiveness of corrective action

Satisfactory

  
.....  
Auditor

2017-07-11  
.....  
Date

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**IND-EXPO CERTIFICATION LIMITED**  
**MANAGEMENT SYSTEMS CERTIFICATION SCHEME**  
**NON-CONFORMITY REPORT**

Name of Organization: N & A Engineering Services (Pvt) Ltd

NC No.: 05 of 08

Section: ~~Management Rep.~~ *Measuring Equipment*

Team Leader: *D. N. S. Keereppumull*

Relevant Standard: 1809001:2008

Auditor: —

Relevant Clause: 7.6

Date of audit: 27.09.2016

Relevant company document: *Quality Manual / Calibration Records / Eq. list*

Non-conformity detected

Category: Major/Minor

*Pressure testing equipment with pressure gauges which is used for testing internal plumbing system of the building has not been calibrated*

.....  
Auditor

*[Signature]*  
.....  
Team Leader:

Correction:

*All pressure gauges will be calibrated before the due date*

*[Signature]*  
.....  
Auditee

*2017/01/10*  
.....  
Date

Root cause for Non-conformity

*Part 03, clause 3.3 of the quality manual has not been followed.*

*[Signature]*  
.....  
Auditee

*2017/01/10*  
.....  
Date

Corrective action

Date of completion:

Part 03, clause 3.3 of the quality manual will be followed in future.

*Chennulra*  
Auditee

2017/01/10  
Date

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Verification of corrective action

NC Closed/ Open

*Satisfactory*

*Leva*  
Auditor

2017-01-21  
Date

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Effectiveness of corrective action

*Satisfy*

*Leva*  
Auditor

2017-02-11  
Date

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**IND-EXPO CERTIFICATION LIMITED**  
**MANAGEMENT SYSTEMS CERTIFICATION SCHEME**  
**NON-CONFORMITY REPORT**

Name of Organization: N & A Engineering Services (Pvt) Ltd.

NC No.: 06 of 08

Section: ~~Management~~ *Monitoring and Measurements*

Team Leader: D. N. S. Kereppunullath

Relevant Standard: ISO 9001:2008

Auditor: Issara Elhangalcom

Relevant Clause: 8.2.1

Date of audit: 27-09-2016

Relevant company document: *Quality Manual*

Non-conformity detected

Category: *Major/Minor*

Customer satisfaction analysis and method of evaluation is not effective as no response have been received from customers to the questionnaire.

*Issara*  
.....  
Auditor

*[Signature]*  
.....  
Team Leader:

Correction:

Customer satisfaction analysis will be started for all completed projects.

*Chandran*  
.....  
Auditee

*2017/01/04*  
.....  
Date

Root cause for Non-conformity

Clause 8.2.1 of the quality management system has not been followed.


*Chandran*  
.....  
Auditee

*2017/01/04*  
.....  
Date

Corrective action

Date of completion:

Clause 8.21 of the quality management system will be followed in future

  
Auditee

2017/01/04  
Date

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Verification of corrective action

NC Closed/ Open

Satisfactory

  
Auditor

2017-01-31  
Date

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Effectiveness of corrective action

Satisfy

  
Auditor

2017-07-11  
Date

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IND-EXPO CERTIFICATION LIMITED  
MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
NON-CONFORMITY REPORT

Name of Organization: NTA Engineering Services (Pvt) Ltd.

NC No.: 07 of 08

Section: MR

Team Leader: Mr. Shantha Kumppumalige

Relevant Standard: ISO 9001:2008

Auditor: Wasantha Mawaddana

Relevant Clause: 8.2.2

Date of audit: 2016-09-27

Relevant company document: Annual Audit Plan & QAP # 03

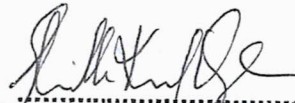
Non-conformity detected

Category: Major/Minor

Internal audits had not been carried out in accordance with the annual audit plan and the procedure for internal audit.



Auditor



Team Leader:

Correction:

Internal audit will be carried out according to the procedure of internal auditing.



Auditee

2017/01/14

Date

Root cause for Non-conformity

Part 05, QAP 03 of the quality manual has not been followed.



Auditee

2017/01/14

Date

Corrective action

Date of completion:

Part 05, QAP 03 of the quality manual will be followed.

Chavilla  
Auditee

2017/01/14.  
Date

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Verification of corrective action

NC Closed/Open

Satisfactory

Lee  
Auditor

2017-01-31  
Date

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Effectiveness of corrective action

Raised a NC again

Lee  
Auditor

2017-07-11  
Date

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IND-EXPO CERTIFICATION LIMITED  
MANAGEMENT SYSTEMS CERTIFICATION SCHEME  
NON-CONFORMITY REPORT

Name of Organization: N & A Engineering Services (Pvt) Ltd.

NC No.: 08 of 08

Section: Apartment Complex, Col 3

Team Leader: Mr. Shantha Kumppanallige

Relevant Standard: ISO 9001:2008

Auditor: Wassantha Moosaddans

Relevant Clause: 8.2.4

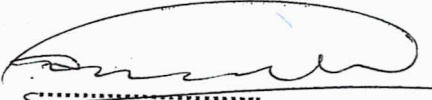
Date of audit: 2016-07-27

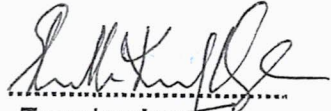
Relevant company document: Quality Manual

Non-conformity detected

Category: Major/Minor


Project Quality Plan mentioned in clause 8 of section 2.2 of the Quality Manual was not available.

  
Auditor

  
Team Leader:

Correction:


Project quality plan will be introduced to projects for implement the quality of the final project.

  
Auditee

2017/01/04  
Date

Root cause for Non-conformity

Part 02, Clause 08 of 2.2 has not been followed.

  
Auditee

2017/01/04  
Date

Corrective action

Date of completion:

Part 02, clause 08 of 2.2 will be followed in the future.

Channulle  
.....  
Auditee

2017/01/04  
.....  
Date

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Verification of corrective action

NC Closed/Open

Satisfactory

Leo  
.....  
Auditor

2017-01-21  
.....  
Date

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Effectiveness of corrective action

Satisfy

Leo  
.....  
Auditor

2017-02-11  
.....  
Date

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